



AAT eNews & Views Newsletter

Hello Vincent,

The year has well and truly kicked in, and our economy is showing minor signs of business bursting back into life. Surprisingly, many of these businesses are hitting it head-on without government assistance.

I was particularly excited to start connecting face-to-face with many resilient small business clients. For example, this month, I met with a client who experienced a loss of revenue with COVID lockdowns as his business was based in Sydney CBD and relied heavily on foot traffic.

Each week, we worked closely with this client on cashflow, staffing, rent relief, and expense management to ensure he had the foundation to rebuild his business. We provided that sounding board of clarity and assurance on top of our existing services.

I've spoken with many other accounting advisors who share the same story that their value was acting as a sounding board for many clients. So, I often wonder if this is what it means to be the 'trusted advisor'? While I'm certainly not a raving fan of this term, I like what it symbolises.

Read more from **Chief Accounting Technician, Liette Calleja** [here](#).

Check our [eNews & Views](#) page for previous newsletters.

In our Newsletter this Month

- [STP Phase 2 Software Deferrals](#)
- [Prepare Now for FBT Returns](#)
- [Client Business Closures – What Do You Need to Take Care of?](#)
- [Customer Relationship Management for Accounting Technicians](#)

Important News

- [ATO online services for agents digital instalment notice](#)
- [Director ID reminder](#)
- [ATO further guidance on client verification](#)
- [Victorian payroll tax surcharge](#)
- [Fair Work Commission unpaid pandemic leave continues for some awards](#)
- [Updated FTC rates from 1 February](#)

AAT Website

- [Looking for something?](#)

AAT Australia Member Event

February Tech Talk: Get Your Marketing Sorted with BOMA

Date: Thursday 24 February | **Time:** 12:30pm - 1:30pm AEDT | **CPD Hours:** 1

[Book Now >](#)

Online Discussion Groups

Date: Wednesday 2 March 2022 | **Time:** 4:00pm - 5:00pm AEDT | **CPD Hours:** 1

[Book Now >](#)

In Case you Missed It

January Tech Talk: Simplifying Expense Management with DiviPay Virtual Corporate Cards

[Watch Now >](#)

What is going on in the Industry

- [IPA One Voice Podcast](#)
- [Accountants Daily Podcast – Tackling cyber-security apathy](#)
- [The Successful Bookkeeper Podcast](#)
- [Lunch & Learn with Accounting Apps](#)
- [ATO Tax Professionals Conversations Webcasts](#)
- [ATO Open Forums](#)
- [ATO Tax in Voice Podcast](#)
- [ATO TV](#)
- [TPB Webinars](#)

Upcoming ATO Scheduled Maintenance

Weekly System Maintenance

- **Tuesday** 11:30pm AEDT to **Wednesday** 7:00am AEDT
- **Thursday** 11:30pm AEDT to **Friday** 7:00am AEDT
- **Saturday** 11:30pm AEDT to **Sunday** 7:00am AEDT

March

- **Saturday 5 March** 10:00pm AEDT to **Sunday 6 March** 10:00am AEDT
- **Friday 11 March** 11:30pm AEDT to **Monday 14 March** 7:00am AEDT

[ATO – System maintenance](#)

Feedback

AAT welcomes your feedback. Please share your thoughts and ideas, let us know what your concerns are as well as the support and CPD that you need, so that we can deliver the best possible outcome for all of our AAT community. [Contact us](#)

AAT Australia Bookkeepers Support Group

Join the [AAT Australia Facebook](#) group for sharing information and getting help from colleagues. Talking with colleagues can really help us work things out, whether it's a curly bookkeeping question or whether it's needing a sounding board for help with a difficult situation; you don't have to operate in total isolation.